



Website Privacy Policy

Effective Date: May 31, 2021

INTRODUCTION

The Psychiatric Virtual Clinic has established this Website Privacy Policy ("Policy") and is providing it to you so that you can understand the manner in which we collect, use, and share information collected through this Website. Please note that this Policy applies only to information collected on this Website and in email or other electronic messages between you and the Psychiatric Virtual Clinic. By choosing to continue to use this Website, you agree to be bound by this Policy.

This Policy does not apply to information that Psychiatric Virtual Clinic may collect from you through other means (See Notice of Privacy Practices for more information).

PERSONAL INFORMATION COLLECTED

Personal information is any information that is associated with an individual's name or other identifier such as an email address, identification number, or social network account name. If you are visiting this Website to browse or find information about the Psychiatric Virtual Clinic services, you do not need to provide any personal information. If you decide to make a service request, such as requesting appointment, connecting to your portal, or use the contact request, however, we may ask you for personal information so that we can provide you with the service you requested.

PERSONAL INFORMATION USE

The Psychiatric Virtual Clinic may use personal information provided by you through this Website to provide you with the service you have requested. We may also share that personal information with our agents or service providers. We will not sell or trade your personal information to unrelated third parties. For some services requested by you from this Website, you may receive email or text confirmation. These notifications are considered part of our service and may not be disabled. We will send the email or text but we cannot guarantee delivery. You are responsible for providing a valid email address and phone number and for updating it when your address or number changes. We may also periodically send you email or text notifications concerning services.

The Psychiatric Virtual Clinic uses your personal information collected through this Website for lawful purposes and to fulfill legitimate interests of the Psychiatric Virtual Clinic. These uses include:

For security purposes;

To conduct online research related to website usage;

To improve our websites and users experience while using our websites;

To better serve users (improve communications, invite users to or register users for events, personalize online transactions, fulfill user requests);

To defend the Psychiatric Virtual Clinic against claims, exercise the Psychiatric Virtual Clinic's legal rights (including enforcing contracts with you), or respond to subpoenas, court orders, governmental audits/investigations.

We track all connectivity to the Psychiatric Virtual Clinic resources. We may use this information to track down a technical problem, to investigate fraudulent behavior or illegal conduct or for security purposes.

The collection, use and disclosure of personal information for any purpose not otherwise contained in this notice may require consent or you may be provided with an additional, more specific/detailed notice.

AUTOMATICALLY COLLECTED INFORMATION

This Website makes use of various technologies (as further described below) to automatically collect information about the use of this Website. Information automatically collected may include, but is not limited to:

- Internet Protocol (IP) address and domain name used to access the Internet;
- Web browser/operating system used to access this Website;
- Website used to link to this Website (URL);
- Date and time this Website was accessed;
- Website browsing history (i.e., sites visited during the session, any information the browser may have requested and the response from your browser, page sizes, marketing email or website that referred you to this Website.

COOKIES AND OTHER TRACKING TECHNOLOGIES

Cookies are small text files that are transferred from websites, applications or services and stored on your device. As is common with many other websites, we may use cookies to provide you with a personalized service or to help make this Website work better for you. Not all websites use cookies; however, if cookies are used, they may be either temporary or persistent. Temporary cookies identify and track users within websites, applications or services. Temporary cookies are deleted when you either close your browser or you leave the website. Persistent cookies are used to remember who you are and to remember your preferences within a given website, application or service. These cookies stay on your computer or device after you close your browser or leave the session. Persistent cookies can be controlled in your device settings. You can choose not to accept cookies by selection settings on your web browser that block or restrict the use of cookies. You can also delete cookies that have been placed on your computer or device.

In addition to cookies, this Website may use other types of session identifiers, JavaScript™, scripts, server logs, tracking images, information and correspondence, web analytics, or other browser detection technology to provide consumers with a more pleasant online experience. Many browsers provide consumers with the ability to disable some or all of these technologies. Disabling them, especially in the case of JavaScript™, may prevent you from viewing some web pages.

THIRD PARTIES

We may partner with third parties to provide various services for which you have signed up. Those third parties may have access to personal information the Psychiatric Virtual Clinic collects in order for them to fulfill their obligations to the Psychiatric Virtual Clinic. We will only share that personal information necessary for the third party to provide the product or service that you signed up for. We take reasonable steps to ensure that these third parties are obligated to protect your information on our behalf. It is also our policy to never sell or trade information collected online without your prior consent.

We may release personal information if we are legally required to do so. As an instrumentality of the State of Vermont, the Psychiatric Virtual Clinic may be required to share or disclose information as required under law. This includes 1 V.S.A. § 316, Access to Public Records. If the release of your

information to a third party is legally required, the Psychiatric Virtual Clinic may or may not notify you of this release. Notification will be at the discretion of the Psychiatric Virtual Clinic and will be based on the nature and conditions surrounding the release of information.

This Website may contain links to other websites. We are not responsible for the privacy practices or the content of such websites. It is your sole responsibility to check the privacy policies on those websites for more information. Cookies may be set by parties other than us. Since the cookie policies of these sites change over time, you should determine their policies by visiting the privacy policy pages of these sites directly.

CONFIDENTIALITY AND SECURITY

The Psychiatric Virtual Clinic takes reasonable steps to ensure that your personal information is protected. This Website uses industry standard encryption when collecting your personal information. We also utilize industry appropriate technical, administrative, and physical controls to protect the confidentiality and security of personal information. Internally, we limit access to your personal information to those employees or agents who we believe have a reasonable need to use the information to provide the services to you, or to perform their jobs.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

CHILDREN PRIVACY

The Psychiatric Virtual Clinic does not knowingly collect personally identifiable information from children. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

RETENTION

The Psychiatric Virtual Clinic retains your personal information according to the minimum requirements set either by regulation or by the Psychiatric Virtual Clinic policy.

HISTORY

We periodically make changes to this Policy to reflect additions or changes to our practices. You may review the current policy at any time by returning to this web page.

QUESTIONS/CONTACT INFORMATION

Please direct all privacy related questions and concerns to the Psychiatric Virtual Clinic at info@psychiatricvirtualclinic.com